# MCACC

Current issues and vision for the future

# ISSUES FOR CONSIDERATION

# CATS IN MCACC SHELTERS



<sup>\*</sup> Projected

# PITBULLS AND CHIHUAHUAS IN MCACC SHELTERS

	2011		2012		2013	
	Total Dog Intakes 40,604		Total Dog Intakes		Total Dog Intakes	
			39,121		35,484	
	Chihuahuas	Pitbulls	Chihuahuas	Pitbulls	Chihuahuas	Pitbulls
Intake	7,255	12,078	7,836	11,458	7,873	10,230
Percentage of dog intakes	17.87%	29.75%	20.03%	29.28%	22.19%	28.83%
Percentage euthanized	22.00%	64.90%	18.57%	60.50%	14.99%	52.64%
Number euthanized	1,596	7,839	1,455	6,932	1,180	5,385
Percentage adopted	40.68%	15.66%	38.17%	16.54%	34.87%	17.12%
Number adopted	2,951	1,891	2,991	1,895	2,745	1,751
Percentage RTO	5.22%	10.12%	5.50%	10.46%	6.48%	13.10%
Number RTO	379	1,222	431	1,198	510	1,340
Perecentage transferred	26.45%	6.38%	31.20%	9.09%	38.56%	13.81%
Number transferred	1919	770	2445	1042	3036	1413
LRR	72.35%	32.15%	74.87%	36.09%	79.91%	44.03%

#### INADEQUATE STAFFING LEVELS

- Animal Care Technicians = 43
  - 62 additional staff

http://www.nacanet.org/?kennelstaffing

- Business Associates = 14
  - 3 additional staff
- Call Center & Licensing = 22
  - 7 additional staff
- Veterinarians = 5
  - 8 additional staff

http://veterinarybusiness.dvm36o.com/qa-research-you-build-veterinary-practice

- Animal Health Technicians = 14
  - 31 additional staff

http://veterinarynews.dvm36o.com/8-veterinary-practice-financial-myths-busted

- Other areas in need of additional staff:
  - Volunteer program
  - Public information
  - Integrated technology

## CLINIC OVERLOAD

- 18,203 spay/neuter surgeries
- 1,759 other surgeries
- 3,547 treatments

#### Per veterinarian:

- 3,992 surgeries per year
- 709 treatments per year

#### Other duties:

- Vaccination clinics
- Rechecks
- Maintain medical records
- Staff training

#### FLAWED BEHAVIORAL ASSESSMENTS

- Shelter environment (noise, smells, lack of close interaction with humans) is not conducive to accurate assessment.
- Crowded spaces create resource aggression and other undesired behaviors.
- Time constrains preclude staff from going beyond the basic review.
- Assessments performed by trained staff without animal behavior background.

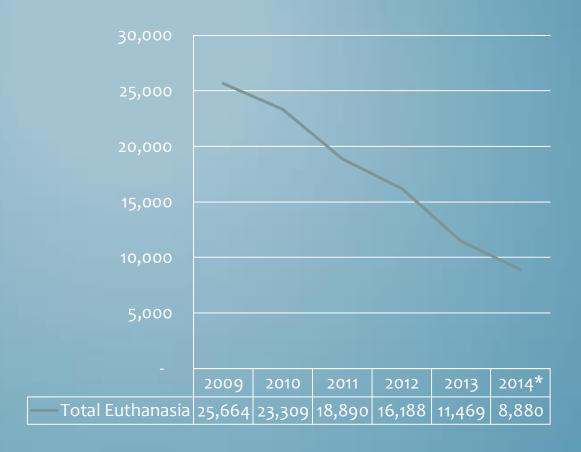
## LAWS AND REGULATIONS

- Animal control agencies were created to control rabies and get rid of any unwanted pets in a quiet and inconspicuous manner.
- Many law mandates prevent a more proactive approach to saving lives.
- Law mandates also prevent a more effective and efficient revenue flow.

## FACILITIES NEEDS

- East Valley shelter is in dire need of replacement.
- Medical space has surpassed capacity.
- Long term residents need additional space and exercise opportunities.
- Working space must be considered for additional staffing.
- West Valley adoption market has not been developed.
- Equipment and technology are, in many instances, outdated.

# MCACC TOTAL EUTHANASIA



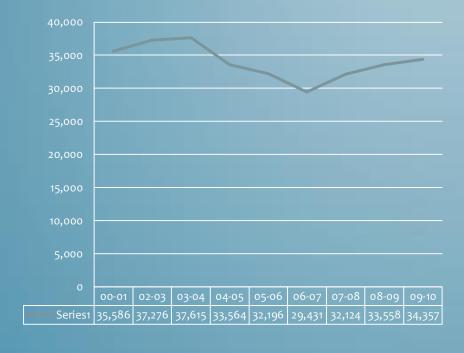
#### MCACC TRANSFERS AND ADOPTIONS

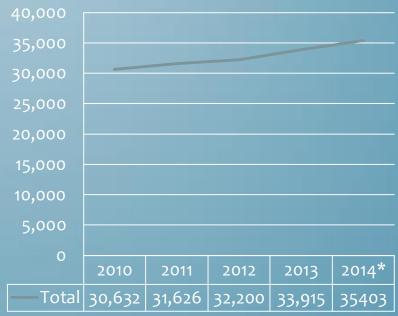


#### **VALLEY- WIDE ADOPTIONS**

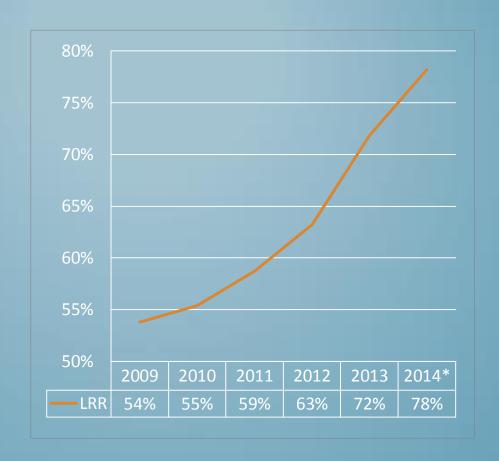
#### Maddie's Project

#### Alliance for Companion Animals

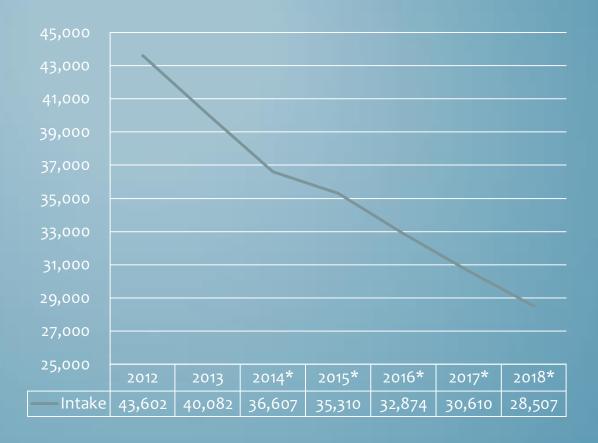




#### MCACC LIVE RELEASE RATE



#### MCACC SHELTER INTAKE



# COMMUNITY OUTREACH

## "Uno por Uno" AND S.N.A.P. PROGRAMS

#### **Current program**

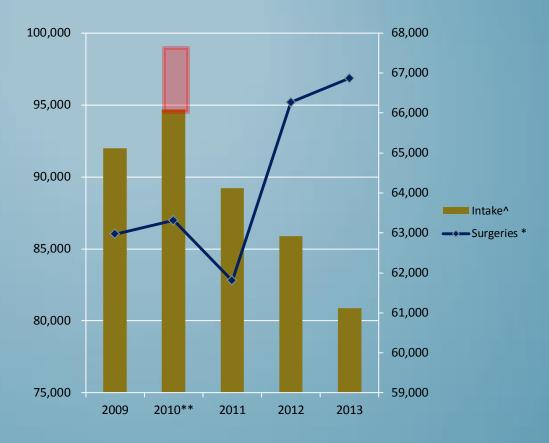
- Fix, Adopt, Save:
  - Target spay and neuter efforts
    - At-risk zip codes
    - Chihuahuas
    - Pitbulls
    - Owned cats

#### **Challenges:**

- Community needs are greater than available resources.
  - Enough work for two or three teams
- Funding

# MCACC'S SUGGESTED SOLUTIONS

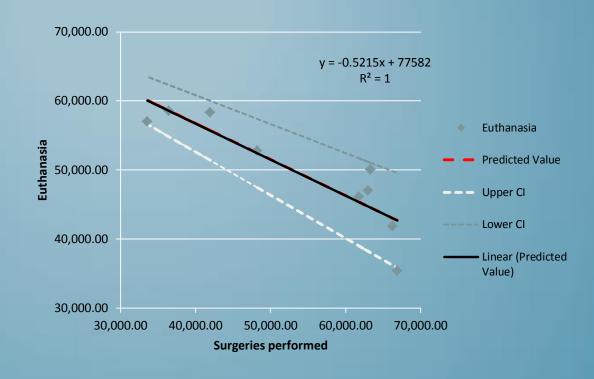
# SPAY AND NEUTER vs INTAKE IN THE VALLEY



<sup>\*</sup> Free or low cost spay and neuter surgeries of owned animals ^ AHS+MCACC

<sup>\*\*</sup> Shade in red - Potential shelter intake increase resulting from US economic downturn (based on anecdotal data from other US shelters) 5 to 10%.

# SPAY AND NEUTER REDUCES EUTHANASIA



#### SUMMARY OF SUGGESTED SOLUTIONS

Needs	Priority
Diversify revenue	1
Increase spay and neuter efforts	1
Increase staffing levels	1
Increase clinic capacity	1
Discontinue cat sheltering program	1
Create a pet retention team	1
Update equipment and technology	1
Increase community outreach capacity (2-3 teams)	2
Increase office and storage space	2
Create a marketing team	2
Create a behavioral team with specialized training	2
Remodel East Valley shelter	2
Build a long-term care facility	2
Renovate and or acquire new vehicles for outreach and off-site adoptions.	3
Build a West Valley community adoption center	3
Build a third clinic to meet medical needs	3